

## **Travel COVID Result Guidance**

March 2021

Travelers need to know and understand what testing and result documentation is required by their destination. Contact airline or travel agent for requirements.

If you are a traveler, testing at a community surveillance site, please let the registration person know. Testing availability can be found at: https://www.health.nd.gov/covidtravel.

- The sooner the specimen is received in the lab, the sooner it will be resulted.
- Results will be available 48 to 72 hours after testing.
  - o Results cannot be expected within 24 hours from testing.

Travelers' tests who are registered through **testreg.nd.gov** and are processed by the state laboratory can be more efficiently monitored for result completion.

• Individuals who register at testreg.nd.gov may opt into receiving a result e-notification through text or email. This e-notification does **not include complete identifiers such as full name** (initials only) and may **not** be sufficient for travel documentation.

## **Common requirements to consider:**

- Type of test: PCR or rapid antigen
- Collection and resulting time before departure or arrival
  - International travel typically requires a result within 72 hours of departure. Some
    destinations may require a result within 72 hours of arrival. Verify the result time
    requirement with the airline to ensure the travel is tested at the appropriate time.
- Travelers demographic information (name, date of birth, etc.) on test registration may need to match the passport.
  - Result copies provided by the state laboratory include the information from the test registration and **cannot** be changed after processed.
  - o Result copies from the state laboratory **do not** include time collected or resulted.

Individuals needing a result notification, or a result copy can request one by:

- Requesting from the testing entity.
- Submitting an online result and/or result copy request at <a href="www.health.nd.gov/covidtravel">www.health.nd.gov/covidtravel</a> (Please only submit the survey once, as they are closely monitored. You will receive your results, as soon as they are available, within normal working hours.)
- Calling the COVID public health hotline at 866-207-2880, **press 1 option**, Monday-Friday from 8:00 am to 5:00 pm. The hotline should be called **only** if it is time sensitive or if the caller is unable to submit an online request form.
- Calling the Result Hotline at 701-204-6664, Monday-Saturday from 8:00 am to 5:00 pm if an individual needs a BinaxNow result or result copy or needs other result assistance.
- Please allow time to receive documentation.

\*The North Dakota Department of Health cannot provide a result copy for a test processed at another lab or for a test ordered/collected by a health care provider.